

Amber Wilson

Specialist, Servicing Operations at Ocwen Loan Servicing

Brandon, Iowa | Photography

Current Amber Wilson Imagery

Previous Ocwen Loan Servicing, LLC, Grainger (through Manpower), Target Distribution

Education Kaplan University Cedar Falls, IA

[Send Amber InMail](#)

84 connections

<https://www.linkedin.com/in/amber-wilson-18616b87>

Background

Summary

Looking to gain an entry level position that offers internal growth potential. Ideally would like to be using the skills obtained in my Photography and Business Management degrees.

I tackle tasks and jobs head on, am able to prioritize and work through items in order of importance to job need. I'm able to be a leader as well as follow instructions. I'm dependable, prompt, efficient, focused and driven to get the job done.

Experience

Owner/Photographer

Amber Wilson Imagery
May 2005 – Present (11 years 2 months)

Manage operations, photograph clients, edit photographs.

▸ 2 projects

Specialist, Servicing Operations

Ocwen Loan Servicing, LLC
May 2015 – January 2016 (9 months) | Waterloo, Iowa Area

Researching Mortgage Documents to verify a full Chain of Title is present. If it is not create the needed Documents. Work from Excel Spread Sheet daily as well as several internal data programs.

Customer Care Coordinator

Ocwen Loan Servicing
March 2014 – May 2015 (1 year 3 months) | Waterloo, IA

Assist customers with questions and concerns regarding the servicing of their loan. Schedule payments, address issues with payments, escrow account balances and advise on modification resolution options and outcomes.

Data Entry

Grainger (through Manpower)
February 2011 – April 2012 (1 year 3 months) | Waterloo, Iowa Area

- Reconciled accounts to ensure all were matching up. Approximately 300-400 daily.
- SAP, CRM and internet systems

Warehousing

Target Distribution
July 2011 – March 2012 (9 months) | Cedar Falls, IA


- Operated different equipment (reach truck and RC) to do product puts and pulls
- Cut open boxes and keep the packers stocked with freight
- Use computer systems to keep tabs on products placed and pulled

Customer Service Representative

AFFINA
January 2010 – February 2011 (1 year 2 months) | Waterloo, Iowa Area

People Also Viewed

Jamie Leeper
Records Services - Project Manager

 **Jenna Norton**
Mental Health Professional at UnityPoint Health - Trinity

Tim McCrea


 **Kara Happel**
Paralegal

Vickie Hickson
Record Services Team Leader at Ocwen Loan Servicing, formally

Sarah Hoffman
Loan Servicing Professional

Christina
Sr. Investor
Loan Servicing
 People also viewed Jamie Leeper Services - Pro

 **M D**
Hi

 **Jen Lacewell**
Industrial and Organizational Psychologist at Seasons Center for Behavioral Health

 **Gia Shannon**
Vice President, Customer Contact Center U.S. Operations

- look phone calls from people inquiring information about their account. Approximately 48-100 daily.
- Find information pertaining to situation and assist in resolving complaints

B70 Laborer

Bertch Cabinets

August 2005 – August 2009 (4 years 1 month) | Waterloo, Iowa Area

- Assembled bathroom cabinetry: putting on returns, back cleats, making drawer boxes, and installing rails
- Utilized air powered tools
- Shipping and receiving



Projects

Family Photography Images →

Starting May 2005

Different sessions of families

Children Images →

Starting May 2005

Images from children sessions



Skills

Top Skills

- 6 Customer Service
- 3 Digital Photography
- 3 Management
- 2 Portrait Photography
- 2 Wedding Photography
- 2 Sales
- 2 Public Speaking
- 2 Training
- 2 Leadership
- 1 Adobe Photoshop

Amber also knows about...

- 1 Microsoft Office
- 1 Microsoft Excel
- 1 Microsoft Word
- 1 Outlook
- 1 SAP
- 1 CRM
- 1 Telecommunications
- 1 Cashiering
- 1 Deposits
- 1 Store Opening
- 1 Production Planning
- 1 Team Management
- 1 Inventory
- 1 Typing
- 1 Retail
- See 6+ >



Education

Kaplan University Cedar Falls, IA

Bachelor of Science (BS), Business, Management, Marketing, and Related Support Services
2009 – 2010

Hawkeye Community College

Associate of Arts (AA), Photography
2003 – 2005

Photography Club, Student Senate

Activities and Societies: [Photography Club Student Senate](#)

Jesup High School

High School Diploma, High School/Secondary Diplomas and Certificates
1993 – 1997

Choir, Fall Musical 1996, Wrestling Manager 1996 and 1997.

Activities and Societies: [Chorus](#), [Wrestling Manager \(Junior and Senior year\)](#) [School Musical](#)

Additional Info

• **Interests**

[Photography](#)